



Markham Stouffville Hospital Regular Board Meeting Meeting Summary September 26, 2019

Mr. Bob Nicholson, Chair, called the meeting to order at 5:30 p.m. on September 26, 2019.

Dave Barton, Mayor of Uxbridge, welcomed the Board Community members and staff to Uxbridge.

APPROVAL OF CONSENT AGENDA

The Board approved the following items contained in the Consent Agenda:

- Board of Directors Meeting Agenda September 26, 2019
- Board of Directors Meeting Minutes July 25, 2019
- CNE Report
- Financial Statement YTD July 2019
- Registered Charity Information Return Fiscal 2018/19
- York Regional Capital Grant Submission
- Contract and Limited Tender Approvals

FINANCE AND AUDIT COMMITTEE REPORT

Mr. Mike Arnew presented an update from the Finance and Audit Committee, highlighting the following:

Investment Update

An update on the current investment was provided.

Multi Year Financial Plan

A discussion was held on the Multi-Year financial plan and the forecasted deficit of \$4.1M for fiscal 2019/20.

SHINE Update

An update on the SHINE partnership was provided.

GOVERNANCE COMMITTEE REPORT

Ms. Marcia Mendes-d'Abreu provided an update from the Governance Committee, highlighting the following:

Board Mandate and Board Goals

The Board approved the 2019/20 Board Mandate and Board Goals.

Board of Directors Policy Manual

The Board approved the amended Board of Directors Policy Manual.

Amended Corporate Professional Staff By-laws

The Board approved the amended Corporate and Professional Staff By-laws.

QUALITY COMMITTEE REPORT

Mr. Luca Rotta Loria provided an update from the Quality Committee, highlighting the following:

Quality Improvement Plan Q1 Update

In Q1, there were improvements in the number of falls resulting in harm

Safety Culture Survey Results

Accreditation Canada requires that a Safety Culture survey be completed every four years. Based on recommendation by the Corporate Quality Committee, the Safety Culture Surveys are completed every two years. There was a 57% increase in survey participation from the prior year.

HUMAN RESOURCES COMMITTEE REPORT

Mr. Mark Boehmer provided an update from the Human Resources Committee, highlighting the following:

People Strategy Update

Activities that are being worked on, which includes the initiation of leadership development programs for staff and physicians; launch of the 2nd cohort of an Emerging leaders program; and completion of a Diversity, Equity and Inclusion survey that will evaluate the impact of our strategy to date and focus our future efforts.

Benefits Fraud

In July 2019, a Toronto hospital terminated approximately 150 employees after uncovering a multi-million dollar fraud. MSH's benefits carrier is Sun Life Assurance Company. Sun Life meets with MSH semi-annually to review spending patterns and will be making a presentation to the Senior Leadership Team on benefits fraud prevention in October.

INTEGRATED RISK MANAGEMENT UPDATE

Ms. Jo-anne Marr provided an update on Integrated Risk Management highlighting the high risk items, which included recruitment/retention and systems reliability. For each identified risk, there is a specific action plan supporting as well as specific board committee oversight it. The risk register is reviewed by the Senior Team on a regular basis.

BALANCED SCORECARD Q1 UPDATE

Ms. Jo-anne Marr provided an update on the Balanced Scorecard highlighting the results from the first quarter.

ONTARIO HEALTH TEAMS

Ms. J. Marr provided an updated on the Ontario Health Teams (OHTs). A full application will be submitted to the ministry by October 9, 2019, and requires the Board Chair's signature. The focus of OHT is integrated care, which is in alignment with the hospital's strategic plan and vision. The Board provided support to go forward with OHT work and to sign the submission.

CEO REPORT

Ms. Jo-anne Marr presented the CEO report, highlighting the following:

- Shared feedback from the Health Care leadership summit.
- An update on shareholder engagement activities that took place in the first two quarters.
- As of July 2019, there is a deficit of \$0.2M.
- The Uxbridge funding announcement.

- An update and follow-up on the branding discussion meeting with the Board was held on September 17th.

COS REPORT

The Board approved the credentialing recommendations for physicians as presented.

The Board approved the appointment of Dr. Edith Linkenheil as Chief, Department of Obstetrics and Gynecology.

The Board approved the Professional Staff Resource Plan for the 2019/20 Fiscal year.

PATIENT STORY

A patient story was shared by Barb Steed.

MSH FOUNDATION REPORT

Mr. Avo Oudabachian provided an update on behalf of the MSH Foundation.

UXBRIDGE FOUNDATION REPORT

Ms. Lina Bigioni provided an update on behalf of the MSH Foundation.

MEDICAL STAFF ASSOCIATION REPORT

Dr. Tara Byrne provided an update on Medical Staff Association

The meeting concluded at 8:11 p.m.



Chair
Bob Nicholson



CEO
Jo-anne Marr