



PRESS RELEASE

Markham Stouffville Hospital Unveils New 2019-2022 Strategic Plan

MARKHAM, ON (January 31, 2019) - Markham Stouffville Hospital (MSH) Chair of the Board, Tom Barlow and President and CEO, Jo-anne Marr, are pleased and excited to release a new 2019-2022 Strategic Plan.

“We have undertaken an extensive and collaborative consultation process resulting in a bold new Vision, Mission and Strategic Plan for MSH,” says Jo-anne Marr. “This engaged process included staff, physicians, volunteers, members of the hospital and Foundation Boards and, most importantly, patients.

The new Strategic Plan builds on the incredible growth and success that MSH has achieved to date and positions it well to seize the opportunities for improved patient care that lie ahead.

The new Mission and Vision statements symbolize a renewed commitment to patients and to the community. “The Vision, *Care beyond our walls: Connecting with our community* ensures we will drive towards care for our patients that is beyond the physical walls of the hospital and compels us to seek out innovative ways to deliver that care,” says Marr.

The plan also includes a transformative new Mission statement for the hospital – *Honoured to care*. “It is meant as an expression of our humble and compassionate attitude towards our patients and a recognition of the respect we have for those who choose us for their care,” says Barlow.

Over the next three years, MSH will focus its efforts on a number of specific objectives under three distinct areas: delivering an extraordinary patient experience, embracing the community and empowering our people. An emphasis on these important areas will challenge the hospital to ensure patients and their families receive care that is both seamless and integrated.

“The entire team at MSH is committed and accountable to our patients and community for implementing the initiatives outlined in our new Strategic Plan,” says Marr. “We will ensure that all those we are connected to will be engaged in our progress.”

See a copy of Markham Stouffville Hospital’s [Strategic Plan](#).

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About Markham Stouffville Hospital Markham Stouffville Hospital:

Markham Stouffville Hospital is a leading community hospital with 329 beds. The hospital provides diagnostic and emergency services and delivers clinical programs in acute care medicine and surgery, addictions and mental health, and childbirth and children’s services. Our Markham and Uxbridge sites and the Reactivation Care Centre (RCC) provide high quality, patient-centred, care to over 412,000 patients each year. Partnering with other specialist providers, the hospital’s 500 physicians, 23 midwives, over 2,300 staff and nearly 1,300 volunteers make it the centre of community care for the residents of the City of Markham, the Town of Whitchurch-Stouffville and the Township of Uxbridge.

For more information: visit www.msh.on.ca.

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