

# MSH Parking Rates

Effective April 1, 2009

## Frequently Asked Questions

**1. Why is there a fee for parking?**

Hospitals are mandated to use parking fees as a revenue source to supplement Government funding. Parking revenues help us to provide the community with the programs and services it needs.

**2. How do your parking rates compare to other hospitals?**

Our parking rates are competitive with other York Region hospitals and health care institutions in the GTA.

**3. What is the current rate to park?**

Time Allowance	Rate
Minimum 30 minutes	\$3.75
Daily Maximum (24 Hours from time of entry)	\$15.00
Daily In & Out Privileges (Maximum 12 hours)	\$19.00
Weekly Parking Pass (7 Days)	\$45.00
Monthly Parking Pass (30 Days)	\$90.00

**4. What is the daily maximum cost for parking?**

The daily maximum is \$15.00 and is valid for 24 hours from the time of entry. This option **does not** allow for in and out privileges.

**5. Are there passes available for frequent visits?**

We offer weekly parking passes at \$45 (valid for 7 consecutive days) and monthly parking passes at \$90 (valid for 30 consecutive days) from date of first use.

**6. Are there same day in and out privileges?**

Yes, if frequent daily visits are anticipated, we recommend purchase of a daily "In & Out" pass. This will allow entrance and exit to and from the parking lot for a period of 12 hours from the initial time of purchase.

**7. Where are the pay stations located?**

There are five pay stations. One is located in the hospital's main lobby, medical office building main lobby and three are located in the visitor parking lot.

**8. Where can weekly, monthly and daily In/Out passes be purchased?**

Weekly, monthly and daily In/out passes can be purchased from any of the five Pay Stations

**9. What forms of payment are accepted?**

The payment stations will accept coins, bills and credit cards. A bank machine is located in the main lobby of the hospital and in the lobby of the Medical Office Building (MOB) if a credit card is not available.

**10. Is there a senior's discount?**

Unfortunately, we do not offer a senior's discount.

**11. What if I forget to pay at the payment station?**

For those who have forgotten to pay, the exit machine will accept credit cards or you can re-enter the parking lot via an escape lane to make your payment at a pay station.

**12. Are there designated spaces for persons with disabilities?**

The hospital has numerous spots designated for accessibility parking located within close proximity to the hospital and Medical Office Building entrances. There are also ramps into all parking kiosks.

**13. Where do I park/pay if I am a patient or visitor to the Medical Office Building?**

You may park in the main visitor parking lot or there are still some Pay and Display parking spots available in front of the Medical Office Building.

**14. What if I am experiencing difficulties with the equipment?**

Full support is available 24/7 at all the parking equipment to provide you with assistance.

**For more information, please contact:**

**Mitch Hardeen, Protection Services Coordinator - 905-472-7373 extension 6301**

**Mary-Lou James, Director of Patient Relations - 905-472-7095**