

## Markham Stouffville Hospital Leads the Province

The Ministry of Health and Long-Term Care has established provincial wait time targets, provided additional targeted funding and are monitoring the provincial, LHIN, and Hospital progress in reducing waiting time for five procedures/services.

Clinical priority for a CT or MRI has been defined by four classifications and each hospital reports on their status for publication on the wait time website. Radiologists review CT and MRI requests to assign a priority prior to booking appointments, so giving us clinical detail on the requisition

ensures your patients get an appointment commensurate with the appropriate clinical urgency. Priority IV fits the majority of routine referrals for investigation and therefore has the longest waiting period.

Go to [www.health.gov.on.ca](http://www.health.gov.on.ca) to view results for the 1st quarter 2008 that shows Markham Stouffville Hospital has the shortest CT and MRI wait list in the province.

Our MRI scanner operates 16 hours per day seven days per week from 7:30 am to 11:30pm. Our CT scanner in Markham operates 12 hours

per day Monday through Friday, the CT scanner in Uxbridge operates eight hours per day Monday through Friday. Both Hospital ER departments have 24/7 access to CT scan for emergency patients.

The Diagnostic Imaging and CardioRespiratory team understand the value of a timely, accurate diagnosis and will continue to work toward improving upon our good access to services.

Watch for an article on the improvement in Ultrasound wait times in our next issue.

## Online - Referral Forms and Requisitions

Physicians and their secretaries can access forms and requisitions in a secure location on the hospital website. Visit [www.msh.on.ca](http://www.msh.on.ca) and follow the *referral forms access instructions* under the physicians tab. **username: referral only** and **password: mshr3f3r**.

When you wish to have your office supply for DI/Cardio Requisitions replenished please call Frances Cooney at 905-472-7373 ext. 6502.

## MRI Wait Times - 1st Quarter 2008 (April / May / June)

Priority	MOH Access Target (in days)	Provincial Average 90% completed	MSH Performance 90% completed within (days)	MSH (Percent Completed within Target)
Priority I	Immediate	Not reported –all hospitals achieve this service level for patient emergencies		100%
Priority II	2 days	29 days	6 days	70%
Priority III	2 -10 days	69 days	12 days	90%
<b>Priority IV</b>	<b>28 days</b>	<b>99 days</b>	<b>34 days</b>	<b>83%</b>

## CT Wait Times - 1st Quarter 2008 (April / May / June)

Priority	MOH Access Target (in days)	Provincial Average 90% completed within (days)	MSH Performance 90% completed within (days)	MSH (Percent Completed within Target)
Priority I	Immediate	Not reported –all hospitals achieve this service indicator for patient emergencies		100%
Priority II	2 days	6 days	3 days	88%
Priority III	2 -10 days	37 days	9 days	94%
<b>Priority IV</b>	<b>28 days</b>	<b>50 days</b>	<b>19 days</b>	<b>93%</b>